

WSSC Dome Service – 2012 FAQ

1. When is WSSC Dome Service available?

WSSC Dome Service will be available on the Whistler Sea to Sky Climb from Thursday, June 14 to Friday, August 24, 2012.

2. Why isn't the WSSC Dome Service offered for the entire season?

The single-level dome cars that had operated as Glacier Dome Service in previous years are now on the First Passage to the West route's SilverLeaf Service. There is a single bi-level (GoldLeaf) dome car available from mid-June until late August in our fleet, and we have decided to redeploy the car to the WSSC.

We are pleased to be able to offer a bi-level dome car experience to our Whistler guests for the first time since the Travel Alberta group chartered this train for VIPs and athletes during the 2010 Winter Olympic Games.

3. How much does the service cost?

The service is priced at \$399 roundtrip (northbound in the morning, southbound in the afternoon), or \$259 one way.

4. Can guests who are already booked in Whistler Service (formerly called Whistler Classic Service) upgrade to Dome Service?

Yes, and we encourage our guests booked in Whistler Service to upgrade to Dome Service if it's available on their travel dates. Roundtrip guests can upgrade for \$140, or one way guests can upgrade for \$110. This is the price differential between RM's standard Whistler Service and Dome Service.

5. I have a guest who is planning to book the Northern Explorer (or any other package that includes both the Rainforest to Gold Rush and the WSSC) in GoldLeaf Service. Will the guest automatically be seated in Dome Service on the WSSC?

With the introduction of the new Dome Service on the WSSC, we anticipate that guests traveling in GoldLeaf Service on the RGR will be very interesting in upgrading, and have blocks of seats available for these guests to upgrade on Sundays northbound, and Fridays southbound.

However, the upgrade to Dome Service is neither automatic nor free of charge – it is on request on a space-available basis, and the cost of an upgrade is \$110 one way.

6. Can guests who are buying a package that includes Whistler Service upgrade?

Yes, the cost of an upgrade is \$110 one way, \$140 round trip.

7. Can guests who have purchased Whistler Service upgrade to Dome at the station?

While this is possible, we expect the limited seats available (only 68 per departure) to sell out prior to departure on most trips. However, if there are seats available, roundtrip Whistler Service guests can upgrade to Dome for \$140, or one way guests can upgrade for \$110. There is no discount for station upgrades.

8. What meals are served on WSSC Dome Service?

WSSC Dome Service will feature a locally-inspired hot breakfast (northbound) or delicious afternoon appetizers (southbound) served at guests' seats in the upper level of the dome. The lower level, which is the dining area on GoldLeaf, will act as a lounge area, where guests are free to socialize. The specific menu is being developed, but will focus on West Coast inspired ingredients for both breakfast and appetizers. The hot breakfast will be a set menu, and the afternoon appetizers will consist of both hot and cold items. Please note any specific dietary requirements at time of booking, and these will be accommodated.

9. Will guests have access to the Open Air car?

Yes, guests will have access to the Henry Pickering Observation Car, as well as the large open-air vestibule on their bi-level dome car.

10. Is WSSC Dome Service the same as GoldLeaf?

WSSC Dome Service uses the same equipment as GoldLeaf Service on our two-day routes, but the service style is much different. The WSSC Dome Service will be more casual, and dining choices much more limited.

As an example, the GoldLeaf menu offers 5 different a la carte choices for breakfast, whereas WSSC Dome Service will have a set breakfast menu.

11. Will we have Dome Service in 2013 on the WSSC route?

At this time, it has not been determined if Dome Service will be available for the 2013 season.